



DATA SHEET

Polycom® RealPresence Clariti™

Simple. Powerful. Cloud-Ready.

Polycom® RealPresence Clariti™ is powerful collaboration infrastructure software for businesses of all sizes that connects people with HD voice, content, video, and web collaboration so they can make smarter, faster and more effective decisions and increase productivity and efficiency. As a complete software-based solution, RealPresence Clariti delivers comprehensive, industry-proven collaboration infrastructure to meet (almost) any need. Whether it's deployed in the cloud or onsite, organizations can count on an excellent combination of user experience and ease of management. In addition, Polycom's Hybrid Cloud Service provides seamless management of spikes in demand with additional capacity whenever needed.

RealPresence Clariti includes desktop, mobile and soft web clients and lets you add standards-based endpoints as applicable, delivering a complete end-to-end collaboration solution. Rich integration with leading UC applications, such as Skype for Business, enables natural and familiar workflows for users, with click-to-join simplicity. Others enjoy simple, plug-in free, web-based collaboration, so that organizations can easily collaborate with business partners, customers, and suppliers.

Utilizing the open development interfaces of RealPresence Clariti, Polycom partners provide an extensive suite of solutions for all industries, including healthcare, education, and manufacturing. Because flexibility is so critical in today's marketplace, RealPresence Clariti is designed to provide deployment options that meet priority initiatives such as cloud and pay-as-you-go subscription models. RealPresence Clariti can also be deployed on premises in a virtualized data center or, with optional hardware enablement, in subscription or perpetual licensing. Built-in functions such as dynamic endpoint provisioning and powerful analytics ease the administrative burden of extending collaboration to mobile, BYOD and remote-based employees. The inclusion of Polycom RealAccess and optional RealAccess Analytics service provide valuable insight and analysis to drive user adoption, data-based decision making and clear ROI.

Consultative professional services—include implementation, benchmarking, and analytics—will help ensure a successful rollout and user adoption. Only RealPresence Clariti collaboration infrastructure software gives you the simple, affordable, and flexible tools to bring your global team together in natural and intuitive ways, helping you to harness the power of human collaboration.



Benefits

Simple

- Simple to purchase with an all-inclusive licensing model with per-concurrent user licensing together with implementation options to suit any budget

Powerful

- Collaboration infrastructure software delivers superior video conferencing and collaboration experiences for businesses of all sizes
- Analytics—Data-driven decisions on ROI and deployment success
- Integrated—Click-to-join simplicity for Skype for Business and leading UC vendors

Cloud-Ready

- Polycom Hybrid Cloud Burst Service - available when you need it

Complete software solution

- High quality video conferencing and collaboration services
 - Audio/video/content/web
- Full 1080pHD secure virtual meeting rooms
 - Personal rooms or shared
- Software for usage on personal BYOD devices
 - Automated device management to ease administration
- Scheduling
- Corporate directories and dial plans
- Secure communication with home workers, customers, partners for B2B and B2C applications
- Integration into 3rd-party applications and full developer’s program (support.polycom.com)
- Integration with leading UC solutions— Microsoft
- Standards-based interoperability
- Redundancy and scale
- Solution management portals
- Soft clients for desktop/device conferencing
- Reporting tools and analytics
- Per-user software subscription providing complete access to full visual collaboration infrastructure

Easy to use

- Web browser click-to-join simplicity, to conduct a full high-quality audio, video, and content sharing session
- Software clients for BYOD devices such as tablets, smartphones, PCs and laptops
- Connect multiple devices, including standards-based video endpoints and web users, by simply calling into a virtual meeting room
- Engage with external partners, customers and remote employees by sending them an automated invite containing all the details
- Share multiple documents and content sources at once with other co workers
- Seamless integration using existing workflows for Lync users and standard conference rooms participants
- Company-wide directories for easy invites and dialing
- Easy-to-understand dial plans similar to the telephone network
- Scheduling with everyday tools such as Outlook, using same workflows and applications

- Personal virtual meeting rooms to use anytime without worrying about booking/scheduling. Private numbers for use for audio dial-in, video, and content sharing
- Shared virtual meeting rooms for light usage users
- Record and publish sessions for project tracking, training, and extended team collaboration
- Create, share, and stream high-impact videos like a pro with the easiest end-user experience
- High-quality collaboration functionality, which eliminates the background noise and distractions, lowering concentration fatigue

Easy to operate

- Automated creation and synchronization of thousands of employee virtual meeting rooms
- Video dialing plans
- Integrated directories
- Automated provision and maintenance of hardware video endpoints and personal software endpoints
- Auto generated reports and analytics for tracking, reporting, troubleshooting, and ROI metrics
- Resiliency by automatically reacting to network issues/outages, ensuring high-availability services
- System-wide dashboards
- Secure firewall transversal for external communication
- Network bandwidth controls and optimization
- UC integration into platforms—i.e. Microsoft Lync/Skype for Business
- Application development interfaces for customized solutions
- Centralize management portals
- Bursting mode

RealPresence Clariti	
What’s Included	
Audio/Video Bridging	Call Control
Device Management	Browser and Software Clients
Scheduling	Data Analytics
Firewall Traversal	Multi Stream Content
Content Bridging	Skype for Business Integration
Support(included in term offers)	90-Day Recording & Streaming Trial

Simple to sell, purchase, and implement

- Comprehensive collaboration infrastructure software capabilities
- One pricing model based on number of concurrent users
- Streamlined implementation options

Powerful capabilities

- Basic analytics and broadest support for multiple ecosystems

Cloud-ready flexibility

- Hybrid Cloud Burst Service
- Customer chooses compute
 - Virtual data center, hardware, cloud
- Multiple deployment models
 - On-premises, managed, private cloud / hosted

Call Control

- Multi-protocol call control with gateway: H.323, SIP, WebRTC, TIP
- Redundant/fault tolerant application with failover
- Auto cascade for size and bandwidth
- Advanced dial plan management and routing with bandwidth management
- Flexible call models—Ad hoc dial-in, dial-out, scheduled calls via Polycom
- Automated Virtual Meeting Room (VMR) creation

Bridging

- Video Support - H.263 (H.263+), H.264 Baseline and High Profile, H.264 Annex G (SVC), WebRTC
- Audio support - G.711μ, G.711A, G.722, G.722.1C, G.722.1, G.719, G.729A, and Siren™ 14, Siren 22, and Siren 22 LPR
- Content Support - H.239/BFCP, H.263/H.264 at up to 720p/5 fps
- IVR prompts for auto attendants
- Administrator, operator, chairperson, and auditor views and conference controls
- Conference templates to easily save layouts for recurring meetings
- Skype for Business integration

Management

- H.323 and SIP device provisioning, management and update
- LDAP/H.350 directory support
- XMPP presence for desktop clients
- Redundant/fault tolerant application with failover
- Conference scheduling and management

Firewall Traversal

- SIP, H.323, WebRTC remote users, guest users, business-to-business calling
- RTP/SRTP media relay with STUN/TURN
- HTTP(S) tunneling
- LDAP/H.350 directory
- XMPP presence
- HTTPS/XML provisioning

Browser clients

- WebRTC Support—VP8, Opus, VGA Resolution (640X480),
- Video Support—H.264 high profile AVC/SVC, Up to 720p/30 fps, full screen
- Audio Support—G.711μ, G.711A, G.722.1C, Opus, Polycom® Siren® LPR, Acoustic Echo Cancelling (AEC), Automatic Gain Control (AGC)
- Content Support—HTML5 (Attach .pdf, .ppt(x), .doc(x), .jpg, .png, .gif, .bmp, .svg before or in meeting), Whiteboard and Blackboard, Annotating, BFCP (Up to 720p/5 fps for sharing desktop or applications)

Flexible licensing

- Starting at 5 concurrent users
- Deployment models via private cloud; on premise subscription or perpetual
- Options: Tiered installation and integration services, Video Content Management and Polycom server appliances

About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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